Compassionate people, dedicated to care



6 May 2021

Dear Resident family members

COVID-19 continues to be a real threat to our community; our number one priority is the safety and well-being of our residents and staff.

We have received updated advice from NSW Health regarding the current community transmission of COVID-19 in the Greater Sydney Area including metropolitan Sydney, Nepean, and Central Coast. This is effective from 5pm today, 6 May 2021 until further notice.

This included the direction that each of our residents will be permitted **two visitors per day**. We encourage you to contact the Home directly to make arrangements for visits to avoid disappointment. We also welcome video calls and can arrange for window visits if a face-to-face visit inside the Home is not available.

If you have already arranged to take your family member out this weekend we encourage you not to go into community areas (i.e. coffee shops). We will require you to provide information and complete COVID Form 5 which is a Risk Screening form prior to the visit and on your return. Please also review our information sheet on "Going out into the community safely during COVID -19" which is available at reception or from the RN.

All staff and visitors in the home will be required to wear a mask.

These restrictions will remain in place until Monday, 10 May and we will update you if with further information when this is received.

As you may be aware, in 2020 NSW Health made it mandatory for all staff, and visitors to residential aged care facilities to have an up-to-date influenza vaccination. Hall & Prior welcomed this mandate, which built on our proud 10+ year history of leading the aged care sector by providing free influenza vaccinations to our staff.

NSW Health have again mandated influenza vaccinations for staff and visitors in 2021. Hall & Prior will require that all staff, visitors and contractors entering our facility provide evidence of a 2021 influenza vaccination from **1 June 2021**. Please speak to the Director of Nursing if you have also had a COVID-19 vaccination that may impact you not receiving an influenza vaccination on time.

Thank you for your support.

Yours truly

GRAEME PRIOR

Chief Executive Officer