



18 June 2021

Dear Resident family members

COVID-19 continues to be a real threat to our community, our number one priority is the safety and well-being of our residents and staff.

We have received updated advice from NSW Health regarding the current community transmission of COVID-19 in the Greater Sydney area, effective from today, 18 June 2021 until further notice.

In line with NSW Health advice, residents in our homes in the Greater Sydney area (excluding the Central Coast) will be permitted **two visitors per day**. Visits should take place in the resident's room where possible. We encourage you to contact the Home directly to make arrangements for visits to avoid disappointment. We also welcome video calls and can arrange for window visits if a face-to-face visit inside the Home is not available.

**All staff and visitors in homes in the Greater Sydney area will be required to wear a surgical mask.**

If you have already arranged to take your family member out during this weekend we encourage you to not go into community areas (e.g. coffee shops, shopping centres). We will require you to complete our COVID Form 5 – Resident leave register prior to the visit and on return. Please also review our information sheet on 'Going out into the community safely during COVID -19' which is available at front reception or from the RN.

These restrictions will remain in place until we receive further advice at which time we will advise you.

Thank you for your continued support.

Yours truly

A handwritten signature in black ink that reads "Graeme P." with a stylized flourish at the end.

**GRAEME PRIOR**  
Chief Executive Officer