



27 July 2021

Dear Clover Lea Resident Family Members

Our number one priority is the safety and well-being of our staff and residents.

We have been advised this afternoon of a potential exposure at Clover Lea Aged Care Home with a person who has tested positive to COVID-19.

This person is a driver who attended the home on Thursday and Saturday to deliver supplies.

Our COVID-19 Pandemic Taskforce are currently working with NSW Health and the Public Health Unit to identify any further close contacts as a result of these deliveries.

In accordance with advice from NSW Health, we have two staff members who as close contacts have entered 14 days of isolation. No residents have been identified as close contacts, however all residents will be required to remain in their rooms at this time.

We will provide you with further information as it comes to hand. Please be assured if we identify your loved one as having any symptoms of COVID-19 or as a close or casual contact, we will contact you.

The Home remains in lockdown to all non-essential visitors due to the current stay-at-home orders.

A member of our staff will be available to assist you with any queries or concerns you have regarding your loved one. We understand this is a difficult time and we are taking all precautions to protect everyone. The Older Persons Advisory Network (OPAN) is available to provide ongoing support to residents families and can be contacted on 1800 700 600.

Our NSW Management team are working closely with the home to support them and our residents.

Stay safe. We will get through this together.

Yours truly

GRAEME PRIOR
Chief Executive Officer