



28 July 2021

Dear Resident family members

COVID-19 is still a threat to our community. Our number one priority is the safety and well-being of our residents and staff.

The NSW Government has announced the further extension of the current stay-at-home orders until at least 28 August 2021 for the Greater Sydney area. This includes excluding all non-essential staff and visitors from residential aged care homes, except in exceptional circumstances.

We understand this is a difficult time and we appreciate your support in protecting your loved ones.

All our homes have access to video and phone calls with your loved one and we ask you to contact the home to arrange this.

Please feel free to contact the Director of Nursing or Manager on duty if you have any questions or concerns about your family member.

As we receive further updates from NSW Health we will advise you.

We will get through this together. Stay safe.

Yours sincerely

GRAEME PRIOR
Chief Executive Officer