## Compassionate people, dedicated to care



17 December 2021

Dear Resident family members

Our number one priority is the safety and well-being of our residents and staff.

2021 has been a challenging year with COVID-19 and we are grateful for your ongoing support.

On 15 December NSW Health advised of further easing of restrictions. Whilst there are a number of restrictions that have been eased none of these relate to aged care homes and visitors. This means that there is still only two (2) visitors per residents per day allowed into an aged care home; visitors must be fully vaccinated and will be required to wear a mask and will only be able to visit in the residents room and in an outdoor area.

We are not expecting that this will change in the near future but felt it necessary to advise you that if unvaccinated family members do wish to visit a loved one we are more than happy to facilitate this in a safe way. Please speak to the Director of Nursing or Manager who is happy to help arrange this.

Please do not hesitate to contact the Home if you have any questions.

We would like to take this opportunity to wish you all a safe and Merry Christmas.

Yours truly

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**Chief Executive Officer**