



30 December 2021

Dear Caroline Chisholm resident family members

Our number one priority is the safety and well-being of our residents and staff.

We have been advised today by the Northern Sydney Local Health District Public Health Unit (PHU) that Caroline Chisholm is now in lockdown due to one resident with a confirmed positive PCR test to COVID-19, this resident has requested to be transferred to hospital. We conducted Rapid Antigen Testing on all other residents with eight returning positive to these tests. We are waiting on PCR results for these residents. One staff member has also returned a positive PCR test and we have eight staff who are symptomatic and waiting for PRC results

We are confident that our Outbreak Management Plan is effective and our staff remain prepared. We will work closely with the PHU. Staff and residents are calm and we have continuity of care with our staff.

Further PCR testing will be done on residents and staff today.

Video or telephone calls are possible to check on your loved ones, please do not hesitate to contact the Home to arrange this.

As always please do not hesitate to contact the Home should you have any concerns on 9428 2466.

During this busy time please can you ensure all family members are aware of this situation by forwarding this message onto them.

We are in this together against COVID-19.

Yours truly

GRAEME PRIOR
Chief Executive Officer