



2 January 2022

Dear Vaucluse resident family members

Our number one priority is the safety and well-being of our residents and staff.

We have been advised today by the Local Health District Public Health Unit (PHU) that Vaucluse Aged Care Home is now in lockdown based on positive results from Rapid Antigen Testing. We are waiting on PCR results, which have been delayed. Further PCR testing will be done on residents and staff today.

We are confident that our Outbreak Management Plan is effective and our staff remain prepared. We will work closely with the PHU. Staff and residents are calm and we have continuity of care with our staff. All staff will be wearing PPE.

Video or telephone calls are possible to check on your loved ones, please do not hesitate to contact the Home to arrange this.

As always please do not hesitate to contact the Home should you have any concerns on 9337 3235.

During this busy time please can you ensure all family members are aware of this situation by forwarding this message onto them.

We are all in this together against COVID-19.

Yours truly

A handwritten signature in black ink that reads "Graeme R." with a stylized flourish at the end.

**GRAEME PRIOR**  
**Chief Executive Officer**