Compassionate people, dedicated to care



2 January 2022

Dear Clover Lea resident family members

Our number one priority is the safety and well-being of our residents and staff.

We have been advised this evening by the Sydney Local Health District (SLHD) that Clover Lea Aged Care Home is now in lockdown due to positive PCR results for COVID. Further PCR testing will be done on residents and staff tomorrow.

We are confident that our Outbreak Management Plan is effective and our staff remain prepared. We will work closely with the SLHD. Staff and residents are calm and we have continuity of care with our staff. All staff will be wearing PPE.

Video or telephone calls are possible to check on your loved ones, please do not hesitate to contact the Home to arrange this.

As always please do not hesitate to contact the Home should you have any concerns on 9747 1911.

During this busy time please can you ensure all family members are aware of this situation by forwarding this message onto them.

We are all in this together against COVID-19.

Yours truly

GRAEME PRIOR

Chief Executive Officer