



19 February 2022

Dear Resident family members

Our number one priority is the safety and well-being of our residents and staff.

We currently have no confirmed cases of COVID-19 in any of our WA Homes.

The Premier of Western Australia has announced some new measures to further protect our State from the highly contagious Omicron variant of COVID-19 including new limits on the number of visitors allowed into Residential Aged Care Homes.

From 21 February 2022, four (4) fully vaccinated visitors per resident per day will be allowed into Residential Aged Care Homes. Surgical masks will still be required while visiting.

As part of Hall & Prior's continued preparedness we intend to start surveillance Rapid Antigen Testing (RAT) for visitors. This provides us with a further level of safety against COVID-19. Before entering the Home you may be asked to have a RAT, we will supply these on arrival. You will need to wait for your result (approximately 15 minutes) before entering the Home. This is not a mandatory requirement but it provides a further level of protection for our residents and staff.

Should you not be able to visit your loved one please do not hesitate to contact the Home to arrange video or telephone calls.

We are in this together against COVID-19.

Yours truly

A handwritten signature in black ink that reads "Graeme R." with a stylized flourish at the end.

GRAEME PRIOR
Chief Executive Officer