Compassionate people, dedicated to care



11 March 2022

Dear H&P Resident family members

Our number one priority is the safety and well-being of our residents and staff.

As you will be aware the current community transmission of COVID-19 has been steadily increasing. Hall & Prior are and remain prepared. We currently have no confirmed cases of COVID-19 in any of our Homes.

As part of our preparedness we have been conducting surveillance Rapid Antigen Testing on all staff, visitors and contractors to our Homes. From today, 11 March we are introducing daily Rapid Antigen Testing for all staff before their shift and for visitors and contractors to the Homes.

If you are visiting our Homes we encourage you to conduct a Rapid Antigen Test on arrival which we are happy to provide and will be available for you to do outside the home.

As per the current WA Health Directions limiting numbers of visitors allowed in aged care facilities, we recommend that you call ahead to arrange a booking with the Home. This will assist us to manage your visit successfully. Please pass this request onto other family members to avoid any disappointment if you do arrive at the Home and are not permitted entry.

If you have any concerns regarding your loved one please do not hesitate to contact the Home, we are also happy to arrange video or telephone calls if you are unable to visit.

We are all in this together against COVID-19.

Yours truly

Grame 2.

GRAEME PRIOR

Chief Executive Officer