



1 April 2020

Dear residents and families,

On 17 March 2020 I wrote to inform you that we had decided to place all of our residential aged care homes into lockdown to protect the vulnerable Australians we care for.

Over the past week I have asked each of our 26 Directors of Nursing to provide me with feedback from our residents and representatives as to whether the lockdown should be withdrawn or continued. While I appreciate that some of you have understandable concerns about not being able to see your loved ones; the feedback has been overwhelmingly positive about the measures we are undertaking to keep our residents, and your loved ones safe.

As a result it has been unanimously recommended to me by our Directors of Nursing and our Senior Clinical Leadership Group that the access restrictions be extended for a further two weeks. I have accepted this recommendation.

All Hall & Prior Nursing Homes will continue to be in lockdown until at least Wednesday, 15 April 2020.

Exceptions are still available for residents receiving palliative or end of life care – please contact your Director of Nursing to discuss your personal requirements.

The Prime Minister has also announced further conditions on access to aged care facilities. These restrictions now extend to include that all visitors must:

- Have a recorded temperature less than 37.5 degrees; and
- Have a current influenza vaccination, if one is available to you.

These requirements are now legislated in both WA and NSW. The link to the legislation is available for WA [<here>](#) and NSW [<here>](#).

We will shortly commence these risk screening processes with staff prior to entry for their shift, as well as all other permitted visitors. These restrictions will likely continue following the lifting of access restrictions, so I encourage you all to seek medical advice regarding obtaining the 2020 influenza vaccination.

Hall & Prior continue to invest in increased cleaning, education and infection control processes to keep your loved ones safe.

Your feedback is important to me during this difficult time, so I have established a confidential feedback form [<here>](#) should you wish to provide me some direct feedback regarding this lockdown.

Once again, I thank you for your support. We will get through this together.

Yours truly

A handwritten signature in black ink that reads "Graeme R." with a stylized flourish at the end.

GRAEME PRIOR
Chief Executive Officer