



29 April 2020

Dear Families,

At Hall & Prior our number one priority is and has always been the safety and well-being of your loved ones.

There is a lot of confusion around visiting our homes right now due to COVID-19; we appreciate your support on this and we are doing our very best to ensure our residents can see their family or friend(s). I would encourage you to contact the home before attending.

We have received positive feedback from many of you regarding our lockdown and the care we have been providing; thank you for your support.

As you may be aware new State legislation requires anyone entering a residential aged care home, on or after 1 May 2020, must provide evidence of a current Influenza vaccination. Unfortunately we will not be able to give exceptions to anyone, **this is a Government directive** and a legal requirement. If you are having difficulties getting a current vaccine please contact us to discuss your options.

To assist you in this process we have developed a form for you to fill in to assist with entry screening. This will need to be shown each and every time you visit an aged care home.

We will also continue to fever screen all our staff and visitors as they enter the home and cleaning schedules at our homes will remain heightened.

Now is not the time for complacency, we must continue to work together to combat the threat of COVID-19. We also recommend that you download the COVIDSafe app;
<https://www.health.gov.au/resources/apps-and-tools/covidsafe-app>

Thank you again for your support, we will get through this together.

Yours truly

A handwritten signature in black ink that reads "Graeme R." with a stylized flourish at the end.

GRAEME PRIOR
Chief Executive Officer