Compassionate people, dedicated to care

HALL & PRIOR
Health & Aged Care Group

13 July 2020

Dear Friends and Family of Fairfield Nursing Home Residents,

Re-Introduction of lockdown at Fairfield Nursing Home

The health and safety of all our residents is always at the front of mind.

We have been closely monitoring the evolving COVID-19 situation in Western Sydney, and as a result have decided to re-introduce a complete lockdown of Fairfield Nursing Home for at least 2 weeks, effective 12pm tomorrow (Tuesday 14 July) through to at least Monday 27 July.

This decision is not one we have taken lightly, and are fully aware of the importance of maintaining contact with loved ones in care. The decision has been made to minimise the opportunity for COVID-19 to enter Fairfield Nursing Home.

We must reiterate that this has been done as a precaution only. There is no actual or suspected case of COVID-19 among any residents or staff at Fairfield Nursing Home.

The decision is in alignment with the Aged Care Visitor Access Code, which encourages providers to be responsive to local area outbreaks. We have also informed Commissioner Janet Anderson of the Aged Care Quality and Safety Commission of our re-introduction of lockdown at Fairfield.

I encourage you to make contact with Eva Ballai, Director of Nursing, Fairfield Nursing Home to arrange opportunities for you to have contact with your family, friend and/or loved one (eballai@hallprior.com.au or 9728 1144). A Window of Love, as well as Facetime calls are available. In person visits to residents receiving end stage palliative care will be arranged if required.

We thank you for your understanding. We will write again prior to 27 July 2020 to inform of our next steps.

Yours sincerely

GRAEME PRIOR
Chief Executive Officer

KRIS HEALY
General Manager NSW

Cc: Eva Ballai
        Director of Nursing, Fairfield Nursing Home