



26 August 2020

Dear Resident family members

PRECAUTIONARY LOCKDOWN UPDATE – VAUCLUSE & FAIRFIELD HOMES

Our thoughts are with those who are living and working in Aged Care in Victoria, it reminds us to continue to remain vigilant.

After speaking to our Directors of Nursing and to our residents, we have decided that due to continued evidence of community transmission in the local area, we are going to continue our precautionary lockdown for a further 14 days for our Vaucluse and Fairfield homes. This decision will be reviewed on 8 September 2020. While we have reintroduced restricted visits at our other homes in NSW, we are taking this step to respond to localised hotspots and will continue to monitor this in line with any advice from the Department of Health.

We thank you for your continued support during this time and we are grateful for your patience in allowing us to protect your loved ones and encourage you to contact the home to arrange video calls on a regular basis.

The decision to lift our lockdown will continue to be monitored and we will not hesitate to reverse this decision should community transmission or local hotspots continue to rise be identified in the community.

Our staff continue to complete education on infection control and PPE. We are truly grateful for all their support, they are doing a fantastic job and our residents are extremely appreciative to see friendly and caring faces.

If you have any queries in regard to your loved one we ask that you contact the home and speak to the Deputy Director of Nursing or Clinical Nurse Manager.

We will get through this together.

Yours truly

A handwritten signature in black ink that reads "Graeme Prior".

GRAEME PRIOR
Chief Executive Officer