



26 August 2020

Dear Resident family members

REVIEW OF PRECAUTIONARY LOCKDOWN

Our thoughts are with those who are living and working in Aged Care in Victoria, it reminds us to continue to remain vigilant.

Our NSW homes have been in lockdown for a number of weeks while we monitored the community transmission of COVID-19 in Sydney; this is low at present but we still need to remain extremely vigilant.

After speaking to our Directors of Nursing and to our residents, we have decided to lift the current lockdown of some of our homes and return to restricted visits that are managed via a booking system. Our Fairfield and Vaucluse homes will remain in lockdown until 8 September due to the current increase in community transmission that we will closely monitor and respond to accordingly.

Please ensure you contact the home to make an appointment before visiting. Our COVID-19 screening processes, including the requirement for evidence of an influenza vaccination, are still in place. In accordance with NSW Health directions, you will also be required to check a list of “hotspot” locations and local government areas and confirm you have not attended any of these locations before entering the premises. You can check the “hotspots” list from the NSW Government at <https://www.nsw.gov.au/covid-19/latest-news-and-updates> before making an appointment. You will be required to wear a mask before you enter the premises (excluding Grafton).

We thank you for your continued support during this time and we are grateful for your patience in allowing us to protect your loved ones.

The decision to lift our lockdown will continue to be monitored and we will not hesitate to reverse this decision should community transmission or local hotspots continue to rise be identified in the community.

Our staff continue to complete education on infection control and PPE. We are truly grateful for all their support, they are doing a fantastic job our residents are extremely appreciative for a friendly and caring face.

If you have any queries in regard to your loved one we ask that you contact the home and speak to the Deputy Director of Nursing or Clinical Nurse Manager.

We will get through this together.

Yours truly

A handwritten signature in black ink that reads "Graeme P." with a stylized flourish at the end.

GRAEME PRIOR
Chief Executive Officer