



30 August 2020

Open letter to families and friends

RESTRICTED VISITOR ACCESS – 7PM, 30 AUGUST 2020

Our number one priority at Hall & Prior is the safety and wellbeing of our residents and staff. We care for some of the most vulnerable people in our society and we must protect them from COVID-19.

We have received advice from the NSW Chief Health Officer, Dr Kerry Chant, that following recent cases of COVID-19 in the Sydney CBD they are requesting that all aged care homes in the Sydney metropolitan area restrict visitor access for 14 days.

We have only just re-opened some of our homes to visitors but we have decided to implement this advice of full lockdown for all of our homes in the Sydney metropolitan area effective from 7pm Sunday, 30 August 2020 - this decision will be reviewed on 12 September 2020. Please note that even if you have called ahead to book a visit after this time, your visit will not be able to proceed.

We appreciate your support and will keep you updated as and when we get further advice from NSW Health. Please continue to check our website for details.

If you any questions or concerns about your loved one please do not hesitate to contact their home direct. Thank you again.

We will get through this together.

Yours truly

A handwritten signature in black ink that reads "Graeme R." with a stylized flourish at the end.

GRAEME PRIOR
Chief Executive Officer