



14 September 2020

Dear Resident family member

Thank you for your continued support during these uncertain times, COVID-19 is still a threat to our community and we need to remain vigilant.

We received advice from Executive Director Health Protection Dr Jeremy McAnulty on behalf of Chief Medical Officer NSW Health Dr Kerry Chant on Friday afternoon that restrictions to visitor access from 28 August 2020 will remain in place for the next week in all aged care homes in metropolitan Sydney, the Nepean Blue Mountains and Central Coast regions.

Community transmission of COVID-19 continues across the eastern states, including areas of Melbourne and regional Victoria, south-western and other areas of Sydney, and more recently in south-east Queensland. This is a concern to NSW residents, especially in affected regions of Sydney and in border communities.

These temporary restrictions will be reviewed this week. Re-consideration of areas of concern will be provided based on the presence of COVID-19. Further declines in incidence may provide an opportunity to lessen current restrictions. We will advise you as soon as we receive any further advice from NSW Health.

We will continue to offer voice and video calls to your loved ones; please do not hesitate to contact the home and speak to the Director of Nursing or Registered Nurse if you have any questions.

We will get through this together.

Yours truly

A handwritten signature in black ink that reads "Graeme R." with a stylized flourish at the end.

GRAEME PRIOR
Chief Executive Officer