Compassionate people, dedicated to care



15 October 2020

Dear Resident family members,

Thank you for your continued support during the last week as we placed Fairfield into precautionary lockdown due to some COVID-19 community transmission.

We are pleased to announce this lockdown will be lifted effective from Thursday, 15 October 2020 and we will once again be able to accept visitors into the home. Having scheduled appointments allows us to ensure that we have adequate space available to allow for visits to happen in a COVID-safe manner, so we **encourage you to book an appointment before visiting**.

We received updated advice from NSW Health's Controller Public Health Response Branch, Dr Jeremy McAnulty yesterday that any visitors who live in or have visited the Lakemba (suburb), Liverpool LGA and Camden LGA are still restricted from visiting aged care homes.

We will continue to monitor this situation and should community transmission or local hotspots increase again, we may need to return to precautionary lockdown.

Our staff continue to complete education on infection control and PPE. We are truly grateful for their support and the fantastic job they are doing. Our residents are extremely appreciative of their friendly and caring faces.

If you have any queries in regard to your loved one we ask that you contact the home and speak to the Director of Nursing.

We would appreciate if you are able to communicate this information to other family members.

We will get through this together.

Yours truly

GRAEME PRIOR

Chief Executive Officer