



23 October 2020

Dear Resident family members

NSW HEALTH UPDATE - RESTRICTION OF VISITOR ACCESS FOR BEXLEY & MENAVILLE AGED CARE HOME

Thank you for your continued support as we continue to navigate our way through the COVID-19 Pandemic. NSW has been seeing continued low numbers of cases over the last few weeks but we must remain vigilant.

Unfortunately, today we have received advice from NSW Health's Dr Jeremy McAnulty Controller, Public Health Response Branch, regarding the restriction of visitor access. Effective from 9pm tonight (23 October) we are placing our Bexley and Menaville Aged Care Homes into lockdown for at least seven (7) days.

Our number one priority is the safety and wellbeing of our residents and staff. We have extra lifestyle officer hours allocated to ensure that our residents are able to stay in touch with their loved ones during this period.

We will continue to keep you informed should there be any changes to this situation. We currently have no confirmed cases of COVID-19 in any of our Homes.

Please do not hesitate to contact the Director of Nursing should you have any queries.

We will get through this together.

Yours truly

A handwritten signature in black ink that reads "Graeme R." with a stylized flourish at the end.

GRAEME PRIOR
Chief Executive Officer