



2 November 2020

Dear Resident family members

Thank you for your continued support over the past few months. Hall & Prior is very proud of the enormous effort from our staff to keep your loved ones safe. We will continue to remain vigilant and provide ongoing training in infection prevention and control and PPE.

We are responding to advice from NSW Health as it arrives and we will continue to update you on any information we receive.

The latest advice from NSW Health's Chief Health Officer and Deputy Secretary Population and Public Health, Dr Kerry Chant, is that any visitors that were previously restricted access due to living or visiting Camden LGA, Liverpool LGA or Lakemba (suburb) are now able to visit but are required to wear a mask before entering the home.

Having scheduled appointments allows us to ensure that we have adequate space available to allow for visits to happen in a COVID-safe manner and we **encourage you to book an appointment before visiting.**

We are looking forward to welcoming you all back into our homes. Please can you pass this information on to your other family members.

We will get through this together.

Yours truly

A handwritten signature in black ink that reads "Graeme R." with a stylized flourish at the end.

**GRAEME PRIOR**  
Chief Executive Officer