



12 November 2020

Dear Resident family member

COVID-19 has changed the world, yet we have been very fortunate to date in Western Australia with very few overall cases and no current community transmission.

On 14 November 2020 the Western Australian 'hard border' is being replaced by a controlled border, allowing travel into Western Australia from all States and Territories, with some continued quarantine requirements.

The easing of border restrictions does create an increased risk of COVID-19 re-entering Western Australia. We wish to reassure you that we continue to refine our Pandemic Management Plan and are alert to and prepared for the increased risk. Our staff continue to be trained in our outbreak management procedures, infection prevention and control and the correct use of PPE.

We do wish to remind everyone that all visitors to our homes will continue to be screened on entry and we will require evidence of a current Influenza vaccination. We ask that you all remain vigilant with the new border controls coming into effect.

Should there be any evidence of community transmission we intend to work closely with the WA Department of Health to act quickly and place any local homes into lockdown whilst this is managed.

We thank you for your continued support. The safety and wellbeing of our residents and staff remains our number one priority.

Please do not hesitate to speak to the Director of Nursing if you have any questions regarding visiting your loved ones or our COVID-19 Plan. Please can we ask you to share this information with your other family members?

We will get through this together.

Yours truly

A handwritten signature in black ink that reads "Graeme Prior".

**GRAEME PRIOR**  
**Chief Executive Officer**