



18 December 2020

Dear Resident family member

We are carefully watching updates to the current situation in New South Wales and taking immediate action in regard to protecting our residents and staff. This time of year is when families normally come together to celebrate and we are doing our very best to make sure your visits are not interrupted, but we ask that you please understand we also need to protect our vulnerable residents.

Effective from 18 December we are asking that staff and visitors wear masks if they are entering Caroline Chisholm, Glenwood or Sirius Cove. This will initially be for a period of three (3) days, subject to review or extension.

Please remain vigilant. If you live in the Penrith LGA you are required to wear a mask if you are entering our facilities. If you live in the Northern Beaches LGA please adhere to Government recommendations to stay at home. If you must attend our homes please wear a mask.

Appointments during this period are important to keep our residents safe and we will continue with our strict screening process.

The information from NSW Health is changing rapidly and we will continue to update you as quickly as possible on any information.

If you have any concerns or questions please do not hesitate to contact the Home.

We will get this together.

Yours truly

A handwritten signature in black ink that reads "Graeme R." with a stylized flourish at the end.

GRAEME PRIOR
Chief Executive Officer