



29 January 2021

Dear Resident family member

Thank you for your continued support during the last few weeks, it is pleasing to see the results each day with no community transmission. The safety and wellbeing of our residents and staff is our number one priority.

We have received updated advice from NSW Health today regarding the further lifting of restrictions in NSW.

Please see the link to the updated advice. <https://www.health.nsw.gov.au/Infectious/covid-19/Pages/racf-latest-advice.aspx>. We encourage you to book an appointment before visiting as there is still a limit of two (2) visitors per day per resident.

Visitors are still required to wear a surgical mask whilst in the facility and will be required to complete a screening process, which includes the use of the Service NSW App to check in. We are asked to exclude visitors who:

- have COVID-19 symptoms - fever (37. 5°C or higher) or any other symptoms of COVID-19
- live in the NSW areas of increased testing
- have been to any contact tracing locations of interest in New Zealand
- have been to any of the locations on the close contact or casual contact list at the times and dates listed
- are a close contact of a person with confirmed COVID-19 and are within their self-isolation period
- live in a household with a person who is currently self-isolating
- are waiting for a COVID-19 test result

If you have any questions please do not hesitate to contact the Manager on duty. Can we ask you to please forward this letter onto any other family members?

We will get through this together.

Yours truly

A handwritten signature in black ink that reads "Graeme R." with a stylized flourish at the end.

GRAEME PRIOR
Chief Executive Officer