



29 January 2021

Dear Resident family member

Thank you for your continued support during the last few weeks, it is pleasing to see the results each day with no community transmission. The safety and wellbeing of our residents and staff is our number one priority.

We have received updated advice from NSW Health today regarding the further lifting of restrictions in NSW. Albeit there is no limit on the number of visitors each resident can receive each day we are still required to maintain social distancing in the home, and so we encourage you to book an appointment before visiting to allow us to ensure adequate space is available. <https://www.health.nsw.gov.au/Infectious/covid-19/Pages/racf-latest-advice.aspx>

**Visitors are still required to wear a surgical mask whilst in the facility and will be required to complete a screening process, which includes the use the NSW Service App to check in and out.** We are asked to exclude visitors who:

- have COVID-19 symptoms - fever (37. 5°C or higher) or any other symptoms of COVID-19
- live in the NSW areas of increased testing
- have been to any contact tracing locations of interest in New Zealand
- have been to any of the locations on the close contact or casual contact list at the times and dates listed
- are a close contact of a person with confirmed COVID-19 and are within their self-isolation period
- live in a household with a person who is currently self-isolating
- are waiting for a COVID-19 test result

If you have any questions please do not hesitate to contact the Manager on duty.

We will get through this together.

Yours truly

**GRAEME PRIOR**  
Chief Executive Officer